

QUALITY POLICY

It is our commitment to provide collection, transportation and supply of non-hazardous solid waste that meets and exceeds the needs and expectations of our clients and other identified interested parties and in compliance with the legislation and applicable regulations.

We assure that our services are planned and performed in a standard and controlled way following specific and defined procedures in the terms of our Quality System, which is consistent with the ISO 9001:2015 Standard.

Our continual objectives for Quality are the following:

- The provision of high quality services specific for each client.
- The compliance to the legislative and regulatory requirements.
- The business expansion and the increase of our clients' database.
- The immediate and effective response to our clients' requests.
- The increase of the customer satisfaction level.
- The reduction of complaints and non conforming services.
- The continual improvement of our equipment and technical resources.
- The continual training and development of our personnel.

The company's management is committed that all personnel and its contractors will always adhere to the Quality System's procedures and principles at their day to day activity and will utilize the most appropriate equipment for the purpose.